

REPAIR REPORTING FORM

To ensure traceability, you must send back the following information to Sentec by email (service@sentec.com or service.us@sentec.com (US only)), if any of the following items is repaired, replaced or updated.

Record the new serial number, the new LOT number and the new hard- and software specific information of the repaired or updated SDM or Sentec TC Sensor (one form per monitor, one form per sensor).

Distributor Information (mandatory)			
Distributor:		Country:	
Contact Person (Name, Phone, E-Mail)		Distributor's Internal Issue Number (if available):	
Product Identification			
Monitor	SN: <input type="text"/>	SW Version*: (SMB)	(MPB/MPL)
Sensor	SN: <input type="text"/>	SW Version*:	<input type="text"/>
*after software update (You will find this information in the SDM menu "System information")			
Repair Description			
Short Description: <input style="width: 90%;" type="text"/>			
Description: <input style="width: 90%; height: 40px;" type="text"/>			
Parts Replaced*			
<input type="checkbox"/>	SMBC: Controller Board	E100624 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	MPB: Multiparameter Board PCB	E100623 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	MPL: Multiparameter Link PCB	E102069 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	SMBM: Mother Board PCB (S/N < 320000)	E100287 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	SMLM: Mother Board PCB (S/N > 320000)	E102082 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	Docking Station Module	E100722 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	Docking Station 2 Module	E102285 SN	Lot #: <input type="text"/>
<input type="checkbox"/>	Display Module	E101732	Lot #: <input type="text"/>
<input type="checkbox"/>	Rechargeable Lithium Battery	E100385	Lot #: <input type="text"/>
<input type="checkbox"/>	AC/DC Power Supply (S/N < 320000)	E100433	Lot #: <input type="text"/>
<input type="checkbox"/>	AC/DC Power Supply (S/N > 320000)	E102311	Lot #: <input type="text"/>
<input type="checkbox"/>	<input style="width: 100%;" type="text"/>		
<input type="checkbox"/>	<input style="width: 100%;" type="text"/>		
<input type="checkbox"/>	<input style="width: 100%;" type="text"/>		
* You will find this information on the labels of the printed circuit boards or on the packing.			
Software Update <input type="checkbox"/> Monitor <input type="checkbox"/> Sensor			
Form completed <input style="width: 90%;" type="text"/>			SUBMIT BY EMAIL
<input type="checkbox"/> All required function and performance tests were successfully passed (as defined in HB-005615, HB-006815, HB-006568)			
Date (YYYY-MM-DD): <input style="width: 90%;" type="text"/>			

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For Sentec Use only

Complaint?	<input type="checkbox"/> no	Reason:	
	<input type="checkbox"/> yes	Complaint Record CR #	
Section completed by:		Signature:	
Date (YYYY-MM-DD):			