

INSTRUCTIONS FOR SHIPMENT

Please contact qualified / Sentec authorized service personnel, local representative or Sentec AG before returning any material.

Unless otherwise expressly agreed, shipment costs and costs for repair and service work will be billed to the sender.

The following instructions apply to all shipments of the SDMS or any part of it (e.g. for service or repair) to qualified / Sentec authorized service personnel, your local Sentec representative or Sentec AG:

1. Unless otherwise stated, please return **only** the SDM and / or TC Sensor **without** any accessories or disposables such as Extension Cable, Membrane Changer, Sensor Gel, Ear Clips, Manuals etc.
Important: Do NOT ship Service Gas bottles together with the SDM. Gas bottles have to be declared as "dangerous goods"; a special IATA form is required and special packing instructions apply.
2. **Devices must be properly disinfected.** For disinfection instructions please refer to the Directions for Use of the Sentec TC Sensors and the sub-section "Cleaning and Disinfection" in the Technical Manual for the SDM. The "**Certificate of Disinfection**" and, if applicable, the "**Repair or Investigation Request Form**" are to be completed by the responsible person and have to be shipped together with the SDMS.
3. If you send back electronic parts, make sure to follow applicable ESD precautions.
4. Make sure the Monitor is well padded. If ever possible use the original 40x40x18 cm box and squeeze the monitor between the elastic membranes symmetrically so it cannot move.



Fig 1: Monitor placed on bottom padding with membrane facing up.



Fig 2: Top padding with membrane facing down to squeeze monitor in the middle.

5. The completed forms "[Certificate of Disinfection](#)" and, if applicable, the "Repair or Investigation Request Form" must accompany the shipment (to be sent inside the package).

Important: Any shipment to qualified/Sentec authorized service personnel, local representative or Sentec AG lacking this documentation or shipments sent without authorization in writing (e.g. by e-mail) by Sentec staff will be returned immediately and unopened at the sender's expense.