

**Sentec** is a market leader of non-invasive respiratory monitoring and intrapulmonary percussive ventilation (IPV) solutions who develops, manufactures, and markets patient-centric, cost-effective technologies and products. We aim to improve the lives of patients by advancing non-invasive patient care by empowering clinicians with clinically superior monitoring and therapeutic technologies.



Company Video

# **Customer Support Specialist**

# Key Tasks:

- Works with the Sentec sales team to process and manage sales orders.
- Schedules company evaluations, manages field asset inventory, and administers customer and distributor agreements.
- Handles requests from customers for product troubleshooting, product questions, pricing inquiries, order processing, and general questions and identifies cross-selling/up-selling opportunities.

# Our Offer:

- Working environment in a growing company.
- Directly influence on the quality of our products and make a difference for patients worldwide.
- Opportunities for professional and personal growth.

# Your Profile:

- Minimum of 1-3 years of experience working in customer service required.
- Proficient with MS Office Suite (MS Excel, MS Power Point, MS Word, MS Outlook).
- Collaborative team player with a highly developed sense of integrity and commitment to customer service.

# To apply, send your resume to jobs.us@sentec.com